



AIDC 2027 REGISTRATION TERMS AND CONDITIONS **BUSINESS & ALL ACCESS PASSES (IN-PERSON + ONLINE)**

By registering for the 2027 Australian International Documentary Conference ('**AIDC 2027**'), you (the '**Delegate**') understand and agree that:

1. GENERAL

- 1.1 By registering for this event you agree to abide by all AIDC 2027 Terms and Conditions. Failure to abide by the Terms and Conditions may result in you being asked to leave the Conference.
- 1.2 In 2027, AIDC will deliver its program as an in-person 'Conference' with online elements.
 - 1.2.1 The Conference delivery consists of:
 - a) In-person sessions and marketplace activities running from Monday 8 – Thursday 11 March 2027 (AEDT) in Sydney, Australia at the Art Gallery of New South Wales, State Library of New South Wales, Botanic Gardens of Sydney and other AIDC 2027 venues ('**participating venues**'), plus;
 - b) Online international marketplace program, running from Tuesday 23 – Wednesday 24 March 2027 (AEDT), plus;
 - c) On-demand catch-up for all open sessions.(together, the '**Conference**')
2. All Delegate passes are non-transferable. It is a condition of attendance that your Delegate pass cannot be used by another person and that you must wear your Delegate pass at all times during the in-person sessions and marketplace activities.
3. Cameras and recording devices are not permitted in the sessions without prior permission. Unauthorised recordings and/or distribution of material recorded at the Conference without permission constitutes a breach of copyright and is prohibited.

4. CONDITIONS OF ENTRY

- 4.1 AIDC has **zero tolerance** for unsafe behaviours, including all forms of harassment, discrimination and bullying based on race, gender, religious belief, disability, sexual orientation or illness. Delegates must not participate in any form of this behaviour. Any Delegate who witnesses this behaviour is encouraged to report it to AIDC event staff. Any Delegate who partakes in any form of this behaviour may be asked to leave their session(s) and/or the Conference in its entirety, and may be refused entry to the Conference if they attempt to return. In the event that a Delegate is asked to leave for breach of this condition of entry, they will not be entitled to a refund.
- 4.2 Photo ID must be shown at the registration desk when collecting Delegate passes and bags.

- 4.3 All Delegates must adhere to the terms and conditions of entry of participating venues including, but not limited to [Art Gallery of New South Wales](#); [State Library of NSW](#); [Botanic Gardens of Sydney](#)
- 4.4 Attending Delegates must complete any health or other declarations as prescribed by participating venues as required. Participating venues or AIDC (as appropriate) in its sole discretion reserves the right to withhold entry from the Conference if a Delegate refuses to provide the necessary information requested.
- 4.5 It is a condition of entry that if a Delegate displays, presents or makes otherwise visible or audible, intellectual property of any kind ("**Presented IP**") as part of any session at the Conference, the Delegate must have obtained any and all necessary rights, permissions and licences to, or is the outright owner of, all the Presented IP, including but not limited to: images, video, music, sound effects, scripts, participant releases, and archival footage.
- 4.5.1 All Delegates hereby grant the AIDC and its licensees, assignees, a perpetual, non-exclusive licence ("**the Licence**") to use the Presented IP, in whole or in part, for any promotional and/or publicity and/or reporting purposes directly related to AIDC and AIDC's partners or sponsors ("**AIDC Purposes**").
- 4.5.2 All Delegates hereby represent and agree that they will not pursue any copyright claim against the AIDC for the use of the Presented IP for the AIDC Purposes; and that they are not in breach of any licences they hold for the Presented IP by granting the Licence to the AIDC.
- 4.5.3 Delegates may revoke the Licence by emailing info@aidc.com.au before the first day of the Conference.
- 4.5.4 Delegates may also revoke the Licence at any time during or after the Conference, but acknowledge and agree that the AIDC is not under any obligation to reverse any actions already taken for the AIDC Purposes in relation to the Presented IP prior to the revocation of the Licence.
- 4.6 A Delegate must not attend the Conference, and AIDC and or a participating venue has the right to refuse entry, if they:
- 4.6.1 have been asked to leave the Conference as a result of a breach of clause 4.1.

(**"Reasons for Refusal"**)



- 4.7 AIDC reserves the right to refuse a Delegate entry to the Conference if the above Reasons for Refusal applies to a Delegate.
- 4.8 These conditions of entry are subject to change without notice and at the discretion of participating venues and/or AIDC.

5. PERMISSION TO USE IMAGES AND RECORDINGS OF DELEGATES

- 5.1 All registered Delegates grant AIDC permission to use images and visual and/or sound recordings made during the Conference that may include their image and/or voice, in whole or in part, for AIDC Purposes, in any format and in any place now known or hereafter devised, in perpetuity.
- 5.2 If Delegates do not wish their image and/or voice to be used for AIDC Purposes, they must notify AIDC of this in writing by Friday 26 February 2027.
- 5.3 Any Delegate who fails to notify AIDC of their preference in accordance with clause 5.2 above may provide their notification in writing as soon as practicable and AIDC shall use best efforts to accommodate their preference if possible.
- 5.4 For the purposes of clause 5.2 and 5.3 above, the notification shall be made by emailing AIDC General Manager Alex Castro at aidc@aidc.com.au.

6. PRICING

- 6.1 All prices are in Australian dollars and GST inclusive but exclusive of credit card charges. Charges are 2% of the total purchase price and will be charged upon checkout.

7. PASSES

- 7.1 Delegates may purchase one of the following types of passes that allow in-person and online access to the Conference.

1. Business Pass

- In-person entry to the Conference at participating venues from Monday 8 - Thursday 11 March 2027 (AEDT)
- Eligibility to participate in in-person and online marketplace meetings and activities including the online international marketplace from Tuesday 23 – Wednesday 24 March 2027 (AEDT)



- Eligibility to participate in The Showroom slate pitch, if selected during the application process
- Priority signups for AIDC 2027 Roundtables
- In-person entry to all open sessions, masterclasses, and pitches, including the FACTory International Pitching Forum
- In-person entry to all open networking events and parties
- Access to Delegate to Delegate messaging via the AIDC 2027 App
- On-demand catch-up of sessions via the AIDC 2027 App after the final day of the Conference sessions on Thursday 11 March 2027 (AEDT), available for a period to be determined in AIDC's discretion, currently anticipated to be up to 60 days.

Note: the pass does not guarantee entry to sessions with limited capacity that require prior booking

2. All Access Pass

- In-person entry to the Conference at participating venues from Monday 8 - Thursday 11 March 2027 (AEDT)
- Eligibility to participate in in-person and online marketplace meetings and activities including the online international marketplace from Tuesday 23 – Wednesday 24 March 2027 (AEDT)
- In-person entry to all open sessions, masterclasses, and pitches, including the FACTory International Pitching Forum
- In-person entry to all open networking events and parties
- Access to Delegate to Delegate messaging via the AIDC 2027 App
- On-demand catch-up of sessions via the AIDC 2027 App after the final day of the Conference sessions on Thursday 11 March 2027 (AEDT), available for a period to be determined in AIDC's discretion, currently anticipated to be up to 60 days.

Note: the pass does not guarantee entry to sessions with limited capacity that require prior booking.

8. **USE OF EMAIL AND PERSONAL INFORMATION**

- 8.1 All registered Delegates hereby agree to have their email address added to the e-newsletter subscription lists. If a Delegate does not wish to be part of the subscription lists, they may opt-out by selecting 'Unsubscribe' in any e-newsletter.
- 8.2 All registered Delegates attending in person from Monday 8 - Thursday 11 March 2027 (AEDT) will be directed to create a profile in the AIDC 2027 App, which allows



Delegates to get an overview of the event as well as view who is attending. This is not a requirement of Delegate attendance.

- 8.3 All registration details, which includes details such as name, role and organisation, will be published in the AIDC 2027 App Delegate list and will be made available via the AIDC 2027 App to other registered Delegates just prior to the event.
- 8.4 While registering, Delegates can opt out of their contact details being published.
- 8.5 All registered Delegates who are Australian residents will automatically become members of the Australian International Documentary Conference Ltd. Membership is complementary and does not alter the cost of a Delegate pass. Members are encouraged to familiarise themselves with the AIDC and the details of their membership- available on the [memberships page](#) of the AIDC website. If you do not wish to be a member, please advise: info@aidc.com.au before the first day of the Conference on Monday 8 March 2027 (AEDT).
- 8.6 If at any time during or after the Conference a Delegate wishes to revoke their membership, they may do so by contacting info@aidc.com.au.

9. COVID-19 RELEASE

- 9.1 You acknowledge that by attending the Conference, you are at risk of contracting COVID-19 or related illnesses which may result in severe or permanent damage to your health and that:
 - You are attending the Conference at your own risk;
 - You have evaluated all risks involved with attending the Conference, including but not limited to whether you are immunocompromised;
 - You voluntarily accept and assume the risks and dangers you may encounter at the Conference; and
 - You acknowledge full and complete assumptions of the risks.
- 9.2 By agreeing to these terms and conditions, you agree that you will not sue or claim against AIDC or its officers, employees and agents for any injury, illness, damage, loss or harm, disability or death to you or otherwise, resulting or arising out of or in any way related to preparation for, travel to, attendance at, and participation in the Conference.

10. CANCELLATION, REFUND, EXCHANGE AND UPGRADE POLICY

- 10.1 Cancellations and refund requests must be received in writing to info@aidc.com.au before 11:59pm (AEDT) on Friday 29 January 2027. If accepted, a full refund of your



registration fee can be provided, less transaction fees and less a cancellation fee of AU\$100. No refunds will be available after 12:00am (AEDT) Saturday 30 January 2027.

- 10.2 No refunds will be offered if you are refused entry or do not meet the conditions of entry as set out above.
- 10.3 No refunds will be offered if you do not wish to attend the Conference due to being in a higher risk group or fear of exposure to COVID-19 or related illnesses. You will be entitled in these circumstances to exchange your Business Pass, All Access Pass, Sessions Pass or Day Passes for an equivalent Online Pass. You will be refunded the difference between the passes up until 11:59m (AEDT) Friday 29 January 2027 less transaction fees. No refunds will be available after 12:00am (AEDT) Saturday 30 January 2027.
- 10.4 If one of the Reasons for Refusal applies to you, you may be eligible to, at AIDC's discretion, exchange your Business Pass, All Access Pass, Sessions Pass, Day Passes for an equivalent Online Pass, less transaction fees. Proof of one of the Reasons for Refusal may be required. You will not be refunded the difference between the passes. Please email info@aidc.com.au before the beginning of the Conference. Exchanges will not be provided after the Conference has begun.
- 10.5 The following cancellation terms apply in the following circumstances:
- 10.5.1 Change of Mind
No refunds will be provided after 12:00am (AEDT) Saturday 30 January 2027 for change of mind.
- 10.5.2 Fault of Technology
- The Online International Marketplace will be hosted on an online video meeting platform.
 - On demand catch-up of sessions will be hosted on the AIDC 2027 App after the final day of the Conference sessions on Thursday 11 March 2027 (AEDT), available for a period to be determined in AIDC's discretion, currently anticipated to be up to 60 days.
- 10.5.2.1 Delegate devices will require an active internet connection and a sufficient data allowance to access these meetings and sessions. It is the Delegate's responsibility to ensure they have these and to pay for any costs incurred from the Delegate's network provider when viewing these sessions.



10.5.2.2 AIDC is not required to refund fees due to technology issues caused by a Delegate using non-supported devices/software, and/or due to connectivity issues, and/or due to device malfunctions on the part of the Delegate.

10.6 In the event that the Conference cannot go ahead for any reason, including but not limited to by reason of a Government mandated lockdown, you acknowledge that certain speakers and meetings may not be available or may be rescheduled and you waive the right to any change in ticket price.

10.7 Exchanges and Upgrades

10.7.1 Delegates may request an exchange or upgrade of their pass(es) by emailing info@aidc.com.au on or before Friday 26 February 2027. Any exchange or upgrade will be at AIDC's sole discretion and will incur a service fee of AU\$25 + GST per pass. Delegates whose exchange or upgrade requests are accepted will be issued with new pass(es) on the below conditions:

10.7.2 If AIDC accepts a Delegate's request to upgrade their pass, the Delegate will be charged the price difference between the two passes, along with a service fee of AU\$25 + GST per pass.

10.7.3 If AIDC accepts a Delegate's request to exchange their pass for a cheaper pass, the Delegate will receive a refund of the difference between the price of the pass purchased and the pass exchanged to, and less a service fee of AU\$25 + GST per pass.

10.7.4 If AIDC accepts a Delegate's request to exchange their pass to a different pass of the same price, the Delegate will be charged a service fee of AU\$25 + GST per pass for the exchange.

AIDC 2027 REGISTRATION TERMS AND CONDITIONS
ONLINE BUSINESS & ALL ACCESS PASSES

By registering for the 2027 Australian International Documentary Conference ('**AIDC 2027**'), you (the '**Delegate**') understand and agree that:

1. GENERAL

1.1 By registering for this event you agree to abide by all AIDC 2027 Terms and Conditions. Failure to abide by the Terms and Conditions may result in you being asked to leave the Conference.

- 1.2 In 2027, AIDC will deliver its program as an in-person event with online elements. Delegates are able to access the 'Online Conference' for online only access to certain programs and activities.
 - 1.2.1 The online offerings will consist of:
 1. On-demand catch-up for all open sessions delivered from Monday 8 - Thursday 11 March 2027 (AEDT); and
 2. Online marketplace activities, available internationally, running from Tuesday 23 – Wednesday 24 March 2027 (AEDT)
(together, the '**Online Conference**')
2. All Delegate passes are non-transferable. It is a condition of attendance that your Delegate pass cannot be used by another person.
3. Cameras and recording devices are not permitted in the sessions without prior permission. Unauthorised recordings and/or distribution of material recorded at the Online Conference without permission constitutes a breach of copyright and is prohibited.

4. CONDITIONS OF PARTICIPATION

- 4.1 AIDC has **zero tolerance** for unsafe behaviours, including all forms of harassment, discrimination and bullying based on race, gender, religious belief, disability, sexual orientation or illness. Delegates must not participate in any form of this behaviour. Any Delegate who witnesses this behaviour is encouraged to report it to AIDC event staff. Any Delegate who partakes in any form of this behaviour may be asked to leave their session(s) and/or the Conference in its entirety, and may be refused entry to the Conference if they attempt to return. In the event that a Delegate is asked to leave for breach of this condition of entry, they will not be entitled to a refund.
- 4.2 It is a condition of participation that if a Delegate displays, presents or makes otherwise visible or audible, intellectual property of any kind ("**Presented IP**") as part of any session at the Conference, the Delegate must have obtained any and all necessary rights, permissions and licences to, or is the outright owner of, all the Presented IP, including but not limited to: images, video, music, sound effects, scripts, participant releases, and archival footage.
 - 4.2.1 All Delegates hereby grant the AIDC a perpetual, non-exclusive licence ("**the Licence**") to use the Presented IP, in whole or in part, for any promotional and/or publicity and/or reporting purposes directly related to AIDC and AIDC's partners or sponsors ("**AIDC Purposes**").
 - 4.2.2 All Delegates hereby represent and agree that they will not pursue any copyright claim against the AIDC for the use of the Presented IP for the AIDC Purposes; and that they are not in breach of any licences they hold for the Presented IP by granting the Licence to the AIDC.

- 4.2.3 Delegates may revoke the Licence by emailing info@aidc.com.au before the first day of the Conference.
- 4.2.4 Delegates may also revoke the Licence at any time during or after the Conference, but acknowledge and agree that the AIDC is not under any obligation to reverse any actions already taken for the AIDC Purposes in relation to the Presented IP prior to the revocation of the Licence.
- 4.3 A Delegate must not attend the Conference, and AIDC has the right to refuse participation, if they:
 - 4.3.1 have been asked to leave the Conference as a result of a breach of clause 4.1 (unsafe behaviours), which will be determined in AIDC's sole discretion.
(**"Reason for Refusal"**)
- 4.4 AIDC reserves the right to refuse a Delegate participation in the Conference if the above Reason for Refusal applies to a Delegate.
- 4.5 These conditions of entry are subject to change without notice and at the discretion of AIDC.

5. PERMISSION TO USE RECORDINGS OF DELEGATES

- 5.1 All registered Delegates grant AIDC permission to use visual and/or sound recordings made during the Conference that may include their image and/or voice, in whole or in part, for AIDC Purposes, in any format and in any place now known or hereafter devised, in perpetuity.
- 5.2 If Delegates do not wish their image and voice to be used for AIDC Purposes, they must notify AIDC of this in writing by Friday 26 February 2027 and they may turn off their camera
- 5.3 Any Delegate who fails to notify the AIDC of their preference in accordance with clause 5.2 above may provide their notification in writing and the AIDC shall use best efforts to accommodate their preference if possible.
- 5.4 For the purposes of clause 5.2 and 5.3 above, the notification shall be made by emailing AIDC General Manager Alex Castro at aidc@aidc.com.au

6. PRICING

- 6.1 All prices are in Australian dollars and GST inclusive but exclusive of credit card charges. Charges are 2% of the total purchase price and will be charged upon checkout.

7. PASSES

- 7.1 Delegates may purchase the following types of Online passes for the Online Conference:

1. Online Business Pass

- Eligibility to participate in online marketplace meetings and activities
- Eligibility to participate in the online international marketplace from Tuesday 23 – Wednesday 24 March 2027 (AEDT)
- Access to Delegate to Delegate messaging via the AIDC 2027 App
- On-demand catch-up of AIDC 2027 sessions from Monday 8 - Thursday 11 March 2027 (AEDT) via the AIDC 2027 App after the final day of the Conference on Thursday 11 March 2027 (AEDT), available for a period to be determined in AIDC's discretion, currently anticipated to be up to 60 days.

2. Online All Access Pass

- Eligibility to participate in online marketplace meetings and activities
- Eligibility to participate in the online international marketplace from Tuesday 23 – Wednesday 24 March 2027 (AEDT)
- Access to Delegate to Delegate messaging via the AIDC 2027 App
- On-demand catch-up of AIDC 2027 sessions from Monday 8 - Thursday 11 March 2027 (AEDT) via the AIDC 2027 App after the final day of the Conference sessions on Thursday 11 March 2027 (AEDT), available for a period to be determined in AIDC's discretion, currently anticipated to be up to 60 days.

7. USE OF EMAIL AND PERSONAL INFORMATION

- 7.1 All registered Delegates will have their email address added to the e-newsletter subscription lists. If a Delegate does not wish to be part of the subscription lists, they may opt-out by selecting 'Unsubscribe' in any e-newsletter.
- 7.2 All registered Delegates will be directed to create a profile in the AIDC 2027 App, which allows Delegates to get an overview of the event as well as view who is attending. This is not a requirement of Delegate participation.
- 7.3 All registration details, which includes details such as name, role and organisation, will be published in the AIDC 2027 App Delegate list and will be made available via the AIDC 2027 App to other registered Delegates just prior to the event.

- 7.3.1 While registering, Delegates can opt out of contact details being published.
- 7.4 All registered Delegates who are Australian residents will automatically become members of the Australian International Documentary Conference Ltd. Membership is complementary and does not alter the cost of a Delegate pass. Members are encouraged to familiarise themselves with the AIDC and the details of their membership- available on the [memberships page](#) of the AIDC website. If you do not wish to be a member, please advise: info@aidc.com.au before the first day of the Conference on Monday 8 March 2027 (AEDT).
- 7.4.1 If at any time during or after the Conference a Delegate wishes to revoke their membership, they may do so by contacting info@aidc.com.au.

8. CANCELLATION, REFUND, EXCHANGE AND UPGRADE POLICY

- 8.1 Cancellations and refund requests must be received in writing to info@aidc.com.au before 11:59pm (AEDT) on 31 January 2027. If accepted, a full refund of your registration fee can be provided, less transaction fees and less a cancellation fee of AU\$100. No refunds will be available after 12:00am (AEDT) 1 February 2027.
- 8.2 AIDC may, but is in no way obligated to, provide a refund if you are refused participation in the Conference as a result of a breach of clause 4.3-4.4 ("Reason for Refusal"). However, any refunds provided under this clause will be in AIDC's sole discretion, and all delegates acknowledge that AIDC's decision will be final.

8.3 The following cancellation terms apply in the following circumstances:

8.3.1 Change of Mind

No refunds will be provided after 12:00am (AEDT) 1 February 2027 for change of mind.

8.3.2 Fault of Technology

- The Online International Marketplace will be hosted on an online video meeting platform.
- On demand catch-up of sessions will be hosted on the AIDC 2027 App after the final day of the Conference sessions on Thursday 11 March 2027 (AEDT), available for a period to be determined in AIDC's discretion, currently anticipated to be up to 60 days.

8.3.2.1 Delegates' devices will require an active internet connection and a sufficient data allowance to access these meetings and sessions.

8.3.2.2 It is the Delegate's responsibility to ensure they have these and to pay for any costs incurred from the Delegate's network provider when

viewing these sessions. AIDC is not required to refund fees due to technology issues caused by a Delegate using non-supported devices/software, and/or due to connectivity issues and/or device malfunctions on the part of the Delegate.

8.4 Exchanges and Upgrades

- 8.4.1 Delegates may request an exchange or upgrade of their pass(es) by emailing info@aidc.com.au on or before Friday 26 February 2027. Any exchange or upgrade will be at AIDC's sole discretion and will incur a service fee of AU\$25 + GST per pass. Delegates whose exchange or upgrade requests are accepted will be issued with new pass(es) on the below conditions:
- 8.4.2 If AIDC accepts a Delegate's request to upgrade their pass, the Delegate will be charged the price difference between the two passes, along with a service fee of AU\$25 + GST per pass.
- 8.4.3 If AIDC accepts a Delegate's request to exchange their pass for a cheaper pass, the Delegate will receive a refund of the difference between the price of the pass purchased and the pass exchanged to, and less a service fee of AU\$25 + GST per pass.
- 8.4.4 If AIDC accepts a Delegate's request to exchange their pass to a different pass of the same price, the Delegate will be charged a service fee of AU\$25 + GST per pass for the exchange.